



CareClix

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Your global wellness partner  
for telemedicine: medical  
care anytime, anywhere



● **MetLife** and **AXA** in partnership

As healthcare costs continue to rise at a rate faster than general inflation the world over, it's hardly surprising that multinational employers, like you, are gathering and analysing medical data to better understand and tackle their biggest cost drivers.

As a multinational, you are then left facing the challenge of turning this data into medical programmes and proactive wellness campaigns that make the biggest difference to the wellness of your employees – and ultimately, of course, to productivity and your bottom line. This task is made more difficult by disparities in the availability of medical programmes and wellness solutions in different countries and regions.

We launched our MAXIS Global Wellness technology marketplace to help you offer cross-border, locally available programmes, complementing the medical and wellness solutions offered by our local member insurers. To do this, we have partnered with a number of carefully selected third party suppliers able to offer a consistent service the world over.<sup>1</sup>

CareClix<sup>2</sup>, a leading telemedicine solutions company, is one of our partners. As a MAXIS client, you can work with CareClix to give your employees access to the highest quality healthcare with the touch of a button, wherever they are in the world. Whether their employees need access to routine primary care, specialty care, or mental health services, CareClix can help.

### What solutions does CareClix provide?

CareClix offers three core solutions as part of its programme for multinational employers like you. You can choose any or all of these solutions to help improve the overall health of your employees and give greater access to care. CareClix's solutions are:

- primary care
- mental health services
- second opinion.<sup>3</sup>

Your employees can access treatment from locally board-certified physicians who speak their language and understand the culture and sensitivities of their market at any time, reducing the time spent waiting for diagnosis and the cost of in-person medical care.

They can also gain quick access to the medical care they need whenever they need it via CareClix's 24/7 web portal, its mobile app or by telephone. CareClix's virtual delivery approach promotes faster, more affordable access to medical care. The added privacy of connecting from home can also improve the likelihood that those suffering from mental health conditions, and afraid of being stigmatised, can get the help they need.

CareClix's sophisticated technology provides convenient, simple to use tools so employees can better monitor their conditions. This empowers them to be more engaged in their medical care, creating more predictable outcomes at a better cost.



### Who is CareClix?

Headquartered in Alexandria, VA with an office in Washington, D.C., CareClix is a leading telemedicine solutions company.

CareClix was founded by board certified physicians and uses primary care, speciality care, and subspecialty care physicians to deliver expert telemedicine services in almost every field of medicine, clinical care or diagnostics.

Close to 20 million individuals worldwide use CareClix's services. CareClix's driving principle is to make cost and time efficient, high quality healthcare easily accessible across the globe, from any device.<sup>4</sup>

All CareClix physicians undergo a rigorous credentialing process and only the most qualified are invited to join CareClix's network. Employees have access to telemedicine services provided by board-certified primary care physicians and medical specialists in their local markets who are certified in their medical specialty and licensed in the country where they practice medicine.

### Why should you work with CareClix?

As a MAXIS GBN client, you can work with CareClix to give your employees access to virtual primary care and behavioural health services. The team at CareClix provide training through the CareClix Academy and offer 24/7 support over the phone.

Through MAXIS' partnership with CareClix, you will have access to:

- solutions designed to be implemented globally, scaled to match your global footprint – even if your employees are not insured locally with a local MAXIS partner, CareClix will be able to provide your employees with telemedicine services. In the event CareClix does not have existing coverage locally, it can establish coverage in 60 to 90 days
- 24/7 365 days access to primary care consult services with no cap on the number and frequency of consultations
- a single global pricing
- dedicated support from your MAXIS and CareClix account team, who are on hand to help resolve any issues
- cross-referral with our other wellness partners. CareClix can cross-refer your employees and their dependents to other MAXIS wellness partners for appropriate treatment, if desired. For example, if an individual contacting CareClix would benefit from the services of a lifestyle coach in the management of their chronic disease, they can be cross referred to INTERVENT to help the patient.



<sup>1</sup> MAXIS GBN may receive fees, commissions and/or other remuneration from third parties in connection with the services we carry out for you.  
<sup>2</sup> CareClix, Inc. incorporated and registered in USA whose registered office is at 206 N Washington St Suite 100 Alexandria, VA 22314  
<sup>3</sup> CareClix, February 2020, CareClix and MAXIS training overview, PowerPoint presentation, CareClix, Alexandria, Virginia. careclix.com/content-news  
<sup>4</sup> CareClix, February 2020, CareClix Network Marketing Brochure, CareClix, Alexandria, Virginia. careclix.com/content-news



For more information on how you can implement a global wellness programme with CareClix, please visit **[maxis-gbn.com](https://maxis-gbn.com)** or contact your local MAXIS GBN representative.

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