# **How Technology Impacts Employee Benefits**

Ben Li, Chief Health & Employee Benefits Officer AXA Hong Kong

Mar 20 2013



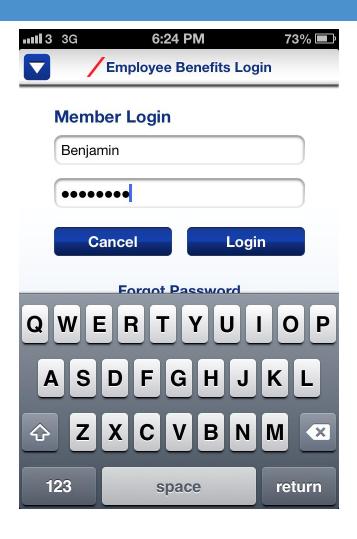
# AXA@Work Demo

#### AXA@Work



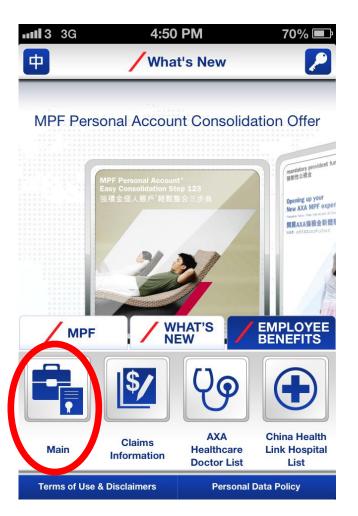
What's New
Hot promotion on
MPF / Employee
Benefit

#### **Employee Benefit Login**



Log-in
-Member can
choose his own
password and
login ID

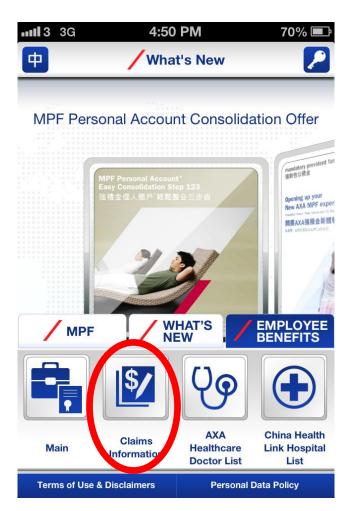
#### Main





Main
-Summary
page at a
glance with
the latest
claims
information

#### Claims Information





Claims
Information
-Member can
view the claims
by categories

- Clinical
- Dental
- Hospital + SMM /EMM
- Childbirth
- All

#### **Claims Information**





#### Claims Information

- Paid claims information

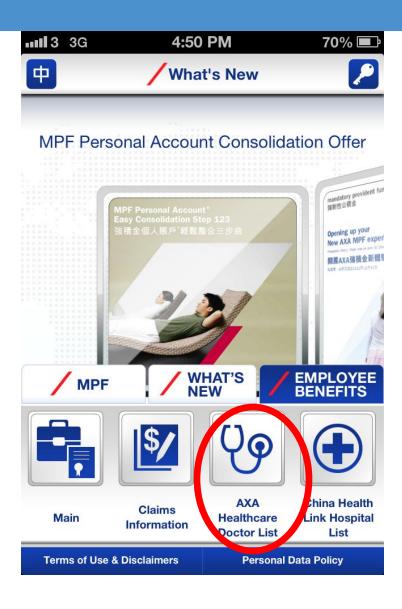
#### **Claims Information**





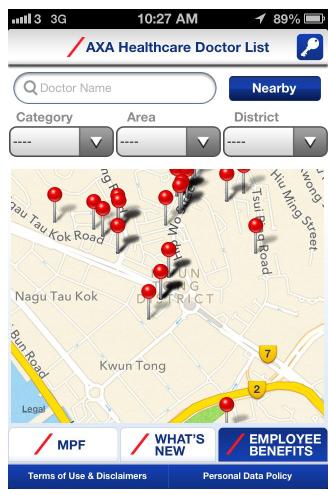
Claims
Information
- Rejected
claims
information

#### **AXA Healthcare Doctor List**



#### **AXA Healthcare Doctor List**



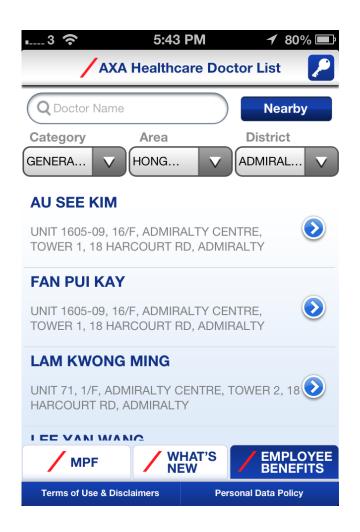


Healthcare
Doctor List
-Member
can search
clinics by
-Nearby

-Category

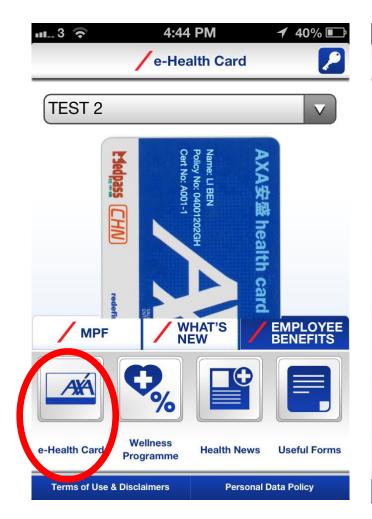
-Area

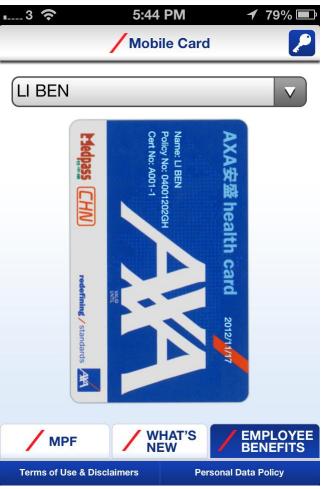
#### **AXA Healthcare Doctor List**





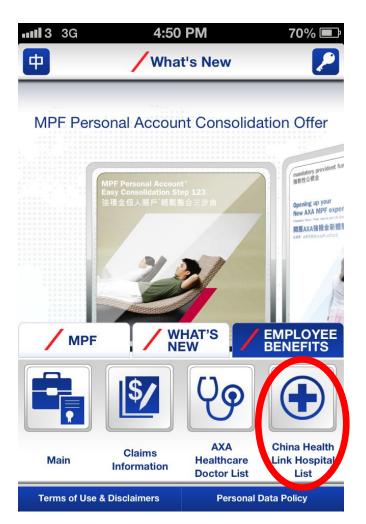
#### e-Health Card





e-Health Card
- Member can
use E-Health
card for
clinical doctor
visit

#### **China Health Link Hospital List**





China Health
Link Hospital
List
- Member can
search by
-Province/
region
-District

#### **Wellness Programme**



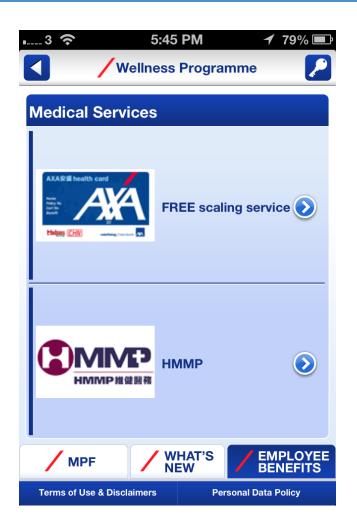


### Health Food & Supplement



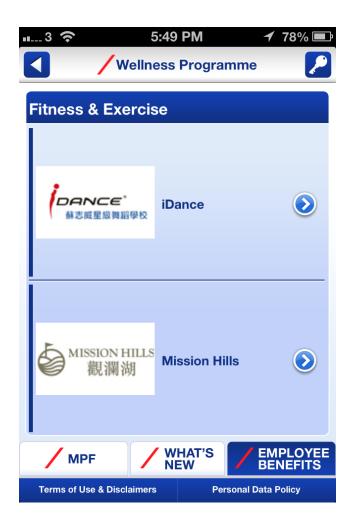


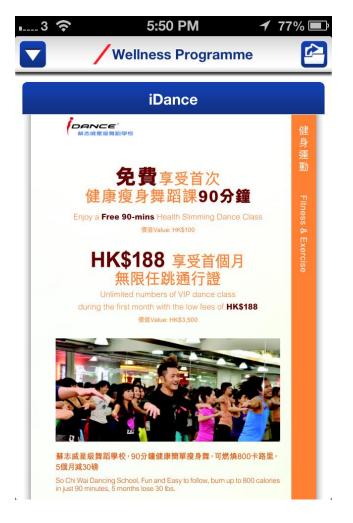
#### **Medical Services**





#### **Fitness & Exercise**





#### **Stress Management**





#### **Parenting**





#### Wisdom on Health





#### **Health News**





#### **Useful Form**





#### Employee Benefits Out-patient Claim Form

| Employee Benefits Out-patier To avoid the return of your claim due to incomplete inform  | ation, please answer all the quest   | ions. 為免因)  | <b>日本本の一本地の</b> ・ は   | <b>苦所有問題</b>   |
|--|--|---|---|--|
| No reimbursement for claims submitted after 90 days from Name of Employer  (B) m + or III  | _ Policy Nu  | mber  | 内寄田,吾則不作任何  | <b>設備・</b>   |
| ◎ 糧主名稱   | ◎ 保單號碼   |   |   | AXA京盛 health card  |
| Name of Employee<br>個目姓名   | Name of<br>商業概念  |   |   | 8 <b>//</b> /  |
|  | - 1991   |   |   |  |
| © Certificate Number<br>保險證號碼  | Date of Co<br>診症日期   | onsultation   |   | Miles management   |
| Relationship with Employee   |  |   | Age   | Total amount of receipt and  |
| 病者與僱員關係  | Spouse<br>配偶   | ☐ Child<br>子女   | 年齡  | specify currency<br>收接糖数及貨幣  |
| If treatment is due to pregnancy, please give expec  | ted date of delivery   |   |   | 30,000,000,000,000   |
| 如治療因懷孕引致,請提供預產期  |  | _   | Y/M/D   |  |
| Return original receipt after claim processing   | House shares Ext. st. t.   |   | 年/月/日   | to From and Bosslets ( Bossesse)   |
| (Please note: If the claim was fully reimburse   | d, original receipts will not be   | returned)   |   |  |
| I HEREDY DECLAME AND ACREE on behalf of myself and they from you had not not the back of my invavidage and balf comp Company. Limited ("the Company") from time to time (unbulber to taking size you have notion against the Relinears Persons) with design foring foring to such persons as the Company may consider my company. Including saccidations or foring foring the myself of the person of the  | lete and trace; (2) any information and<br>contained in this claim form or othe<br>th such other personal data and/or i<br>occasing including without Britatio<br>libers, government authorities and/or<br>urance; (ii) provide all services (who<br>he Relevant Persons for any other pu-<br>ing the politicies asseed ent/or (v) other   | ('Relevant Pen<br>d personal data<br>srwise), may be<br>may be used, a<br>m any of its at<br>or the Insurer's a<br>other related to<br>urpose and/or or<br>ar services in o   | ons") that (1) all stateme<br>of the Relevant Parsons<br>used in connection with<br>lored, disclosed, processe<br>listed composies, release<br>popolited senvice provides<br>this claim or not) and prompty with the laws of an<br>investion with the operation   | collector, compiled or held by XIA China Region Insuran<br>natching for whatever purpose (whether or not with a si-<br>f, transferred to or shared with (whether within or out with<br>new or any infedibulan/segmanistics associated in<br>to 100 poccess and deal with this claim and underwrite<br>compose, improve and further promotion of swerices by<br>applicable jurisdiction; (shy prestding subsequent send<br>on of the insurers huminess.   |
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Useful Form
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## Thank You